



A System of Intelligence

"Helping Agencies Automate Workflows and Solve Cases"

Greenville SC, Police Department
September 1st, 2026

*Proudly developed in the United States, using open-source methodologies
and integrated into the FBI National Academy in Quantico, VA.*

Intelligence Briefings • Find Leads • Generate Reports • Surface Risk

TRULEO End User License Agreement

This TRULEO End User License Agreement (this "Agreement") is by and between TRULEO, Inc., a Delaware corporation ("TRULEO"), and the entity identified on the signature page ("Department"), on the date signed below. TRULEO and Department may be referred to herein collectively as the "Parties" or individually as a "Party."

The Parties agree as follows:

1. Definitions

The term "Authorized User" means an employee or contractor of the Department who the Department permits to access and use the Platform according to the Department's license hereunder. The term "Platform" means the FBI CJIS cloud applications described in Appendix A.

2. License The Term of this Agreement is outlined in Appendix B

- A. **License Grant.** During the Term, and subject to and conditioned on the Department's payment of Fees if applicable, and compliance with all other terms and conditions of this Agreement, TRULEO grants the Department a non-exclusive, non-sublicensable, and non-transferable license. PLATFORM IS LICENSED TO THE DEPARTMENT, NOT SOLD.
- B. **Use Restrictions.** The department shall not use the Platform for any purposes beyond the scope of the license granted in this Agreement or for any purpose that infringes, misappropriates, or otherwise violates any intellectual property right or other right of any person or that violates any applicable law.
- C. **Delivery Process and Obligations.** The Department shall, on or before the start of the Term, deliver credentials to TRULEO to securely access the Department's policies, jail calls, OSINT, LPR, RMS and or BWC video storage environment. Secure access shall be continuous during the Term. TRULEO shall host the Platform on AWS Gov Cloud infrastructure and the Platform shall be deemed to have been accepted by the Department thirty (30) days after the start of the Term unless before such date The Department has provided TRULEO written notice containing reasonable details of non-conformity.
- D. **Maintenance and Support.** This Agreement entitles the Department to maintenance and support described in Appendix.

3. Department Responsibilities

- A. **General.** Department is responsible and liable for all uses of the Platform resulting from access provided by the Department, directly or indirectly, whether such access or use is permitted by or in violation of this Agreement.
- B. **Access to Policies, Jail Calls, OSINT, LPR, RMS and BWC Videos.** The Department is solely responsible for providing access to the Department's applications. The Department acknowledges all data belongs to the department and will instruct their vendors to fully cooperate with TRULEO to gain access to the department's data. THE DEPARTMENT'S INABILITY TO PROVIDE ACCESS TO TRULEO SHALL NOT AFFECT THE DEPARTMENT OBLIGATIONS TO FULFILL ALL OBLIGATIONS UNDER THIS AGREEMENT, INCLUDING WITHOUT LIMITATION PAYMENT OF ALL FEES AND OTHER AMOUNTS DUE.

4. Fees, Payment

The department shall pay TRULEO the fees ("Fees") outlined in Appendix B on or before the due date. If Department fails to make any payment when due, in addition to all other remedies that may be available, TRULEO may charge the Department a late fee of \$250 per day until full payment is received. All Fees and other amounts payable by the Department under this Agreement are exclusive of taxes. ALL FEES PAID ARE NON-REFUNDABLE.

5. Term and Termination

- A. **Term.** The term and the renewal term(s) of this Agreement are outlined in Appendix B (the "Term") unless terminated earlier according to any of the Agreement's express provisions.
- B. **Termination.** Either Party may terminate this Agreement by written notice if the other Party materially breaches this Agreement and the breaching Party fails to cure the breach within sixty (60) days after the non-breaching Party provides written notice of such breach.
- C. **Effect of Expiration of Termination.** Upon expiration or earlier termination of this Agreement, the license granted hereunder will also terminate. NO TERMINATION WILL ENTITLE THE DEPARTMENT TO ANY REFUND.

6. Intellectual Property

- A. The Department acknowledges that TRULEO has a patented platform and owns all rights, titles, and interests, including all intellectual property rights and technology, in and to the Platform.

- B. All comments, questions, suggestions, or the like ("Feedback"), TRULEO is free to use such Feedback without any attribution or compensation to any party, any ideas, know-how, concepts or techniques.

7. Quality Assurance; Insurance

- A. TRULEO Quality Assurance team may review annotations, labels, weights, outputs, and error corrections within the Platform to determine the source of inaccuracies to improve the overall accuracy of the offering.
- B. During the Term, TRULEO shall secure and maintain the insurance coverages set forth on Appendix E.

8. Limited Warranties; Warranty Disclaimer

- A. TRULEO warrants that the Platform will perform materially as described during the Term. TRULEO strictly disclaims all warranties to any Third-Party Products.
- B. EXCEPT FOR THE LIMITED WARRANTY SET FORTH ABOVE, THE SOFTWARE IS PROVIDED "AS IS" AND TRULEO MAKES NO WARRANTY OF ANY KIND.

9. Limitations of Liability

Except for liability arising from TRULEO's gross negligence or willful misconduct, in no event will TRULEO's aggregate liability arising out of or related to this agreement exceed the lesser of (A) TRULEO's applicable insurance coverage limits in effect at the time the claim arises or (B) \$50,000.

10. Appendices

The terms and conditions set forth on each Appendix attached to this Agreement are incorporated as if set forth fully herein. In the event of a conflict between the express terms of this Agreement and any Appendix, the Appendix shall prevail.

11. Miscellaneous

- A. **Entire Agreement.** This Agreement, together with any other documents incorporated herein by reference and each attached Appendix, constitutes the sole and entire agreement of the Parties to the subject matter of this Agreement and supersedes all prior and contemporaneous understandings and agreements.
- B. **Force Majeure.** In no event shall TRULEO be liable to the Department, or be deemed to have breached this Agreement, for any failure or delay in performing its obligations under this Agreement, if and to the extent such failure or delay is caused

by any circumstances beyond TRULEO's reasonable control, including but not limited to acts of God, flood, fire, earthquake, explosion, war or terrorism.

- C. **Amendment or Modification.** No amendment to or modification of this Agreement is effective unless it is in writing and signed by an authorized representative of each Party.
- D. **Governing Law.** This Agreement is governed by and construed under the laws of the State of South Carolina.
- E. **Enforcement Costs.** In the event a Party is forced to initiate legal action, commence litigation and/or other dispute resolution process to enforce its rights under this Agreement against the other Party, the non-prevailing Party shall reimburse the prevailing Party for its fees and costs incurred related to such activities, including but not limited to reasonable attorneys' fees and court costs.
- F. **Assignment.** The department may not assign or transfer any of its rights or delegate any of its obligations hereunder, in each case whether voluntarily, involuntarily, by operation of law, or otherwise, without the prior written consent of TRULEO.
- G. **Compliance with Laws.** Each Party warrants that it will comply with all applicable national, state, and local laws, ordinances, rules, and regulations applicable to each Party in its performance under this Agreement.
- H. **Power and Authority.** Each Party represents and warrants that it has full power and authority to enter into and perform this Agreement and that the execution and delivery of this Agreement has been duly authorized.
- I. **Publicity.** Department agrees that TRULEO may communicate on its website, to a third party, advertise, or publicly announce via a press release that it is providing, or has provided, products or services to the Department.
- J. **Signatures; Counterparts.** This Agreement may be executed in counterparts and/or via electronic signatures, each of which is deemed an original, but all of which together is deemed to be the same agreement.

Signature Page

Department:

Signature:

Date:

Name:

Title:

Email:

Department Contacts (Fill In)

Name	Company Title	Email	Cell Phone
	Dept Champion		
	Project Manager		
	Accounts Payable		
	Public Relations		
	IT Manager		

Connectors (Fill In)

Integration	Vendor	Integration	Vendor
Body Worn Camera		CELL Phone Analysis	
Jail Calls		RMS	
Policy/Training / IA		LPR	

Signature:

Date:

Name: Anthony Tassone

Email: at@truleo.co

Role: Co-Founder & CEO | Board FBI National Academy Associates Fndn. Member IALEIA

Appendix A - Problem & Solution

Problem

Law enforcement agencies across the country are facing severe staffing shortage directly impact officer morale, retention, and crime clearance rates. Officers and detectives are stretched thin, overwhelmed by administrative tasks, and often lack immediate access to critical intelligence that **improves officer safety, performance and case clearance rates.**

Evidence-based Solution

TRULEO supports officers, investigators and command staff by

- Assisting in drafting reports
- Redact Documents and Videos
- Answer questions about policies, laws, and prior incidents
- Generate policy, accreditation, coaching and recognition from BWC videos

TRULEO is the most ethical, unbiased, and evidence-based AI assistant available to law enforcement. It is proven to reduce administrative workload, enhance officer training, and improve retention. **Independent academic research demonstrates that TRULEO contributes to better outcomes for both officers and the communities they serve.**

Conflict-free Government Purchasing

TRULEO does not manufacture or sell weapons or LPRs because doing so would undermine the neutrality and integrity of its AI technology. It is critical to maintain a clear separation between AI providers and weapons and camera manufacturers to preserve public trust and avoid ethical conflicts.

Why 100% Made in America Matters:

TRULEO's 100% Made-in-America policy reflects our unwavering commitment to safeguarding national security, supporting the American workforce, and keeping critical technologies under U.S. control.

Appendix B - Terms & Fees

Terms & Fees	
Contract Duration	12 Months
Term Start Date	September 1 st , 2026
PATROL Licenses	20 Patrol x \$50 x 12 Months = \$12,000
INVESTIGATION Licenses	2 Investigation x \$200 x 12 Months = \$4,800
COMMAND License	2 Command x \$250 x 12 Months = \$6,000
3rd Party Connectors	3 x \$100 x 12 Months = \$3,600
AWS Gov Cloud Host	Optional - \$150/Mo x 12 Months = \$1,800
US Veterans Annual Savings	4 Patrol x \$50 x 12 Months = (\$2,400) 1 Investigation x \$200 x 12 Months = (\$2,400) 1 Command x \$250 x 12 Months = (\$3,000)
Total Annual Amount	\$20,400
Payment Terms	Net 30

Automatic Renewal

This Agreement will automatically renew for a successive twelve (36) months unless either party provides written notice of non-renewal at least ninety (90) days prior to the expiration of the then-current term. Upon sales agreement renewal, any first-term cost savings previously applied will be removed and each subsequent year will be subject to an annual four percent (4%) increase, as further described in such agreement.

Appendix C - Support

1. Maintenance and Support Services

TRULEO shall provide the following maintenance and support services inclusive of the Fees paid, including any bug fixes, patches, updates, and revisions.

TRULEO maintenance and support contact information is as follows:

Address: TRULEO 220 N. Main Street, Suite 500, Greenville, SC 29601

Phone: 864-807-9446

Email: support@TRULEO.co

2. Scope of Support

Any defects shall be reported using the details below and any escalation necessary shall follow the escalation procedure set forth hereinafter. Reported defects may be classified by the Department as "Fatal", "Material" or "Standard".

TRULEO will provide assistance, help, and support, plus resolution of defects, via the following channels:

Telephone Support

TRULEO shall maintain telephone support with "live" staff as a single point of contact to provide help with Department operation and support of the cloud services, the cloud application, or the Platform.

Remote Diagnostic Support

If requested by the Department, TRULEO will provide remote diagnostic support as appropriate to resolve any defect.

Monitored Email Support

TRULEO will monitor incoming emails received at support@TRULEO.co reporting a defect, record full details of the defect in its issue tracking database, and issue a tracking number to the Department. TRULEO will respond within 24 business hours.

3. Support Hours

TRULEO shall provide telephone, remote, and email support 8 hours per day, each business day of the year *excluding public holidays*.

For any support request received during out-of-office hours, action will take place the next open business day. 09:00 to 17:00 EDT hours Monday to Friday

Appendix D – Contacts & Insurance

Main TRULEO Contacts			
Name	Company Title	Email	Cell Phone
Anthony Tassone	Co-Founder & CEO	AT@truleo.co	312.371.3160
Tejas Shastry	Co-Founder & CTO	Tejas@truleo.co	888.571.7701
Hedy R. Kraft	Senior VP, Sales	Hedy@truleo.co	504.235.8282
PJ Tassone	Success Manager	PJ@truleo.co	708.336.8388

TRULEO shall secure, prior to commencing any activities under this Agreement, and maintain, during the term of this Agreement, insurance coverage commensurate with applicable law as follows:

1. Workers' Compensation Insurance and Employers Liability Insurance in an amount not less than \$1,000,000.
2. Commercial General Liability Insurance, including coverage for Premises and Operations, Contractual Liability, Personal Injury Liability, Products/Completed Operations Liability, and Independent Contractor's Liability (if applicable), in an amount not less than \$4,000,000 annual aggregate, written on an on an occurrence form.
3. Automobile Liability Coverage including-as applicable-owned, non-owned, and hired autos, in an amount not less than \$1,000,000, combined single limit.
4. Professional Liability Insurance, inclusive of cyber liability, in an amount not less than \$2,000,000.