

ASK YOUR RMS QUESTIONS ON THE GO

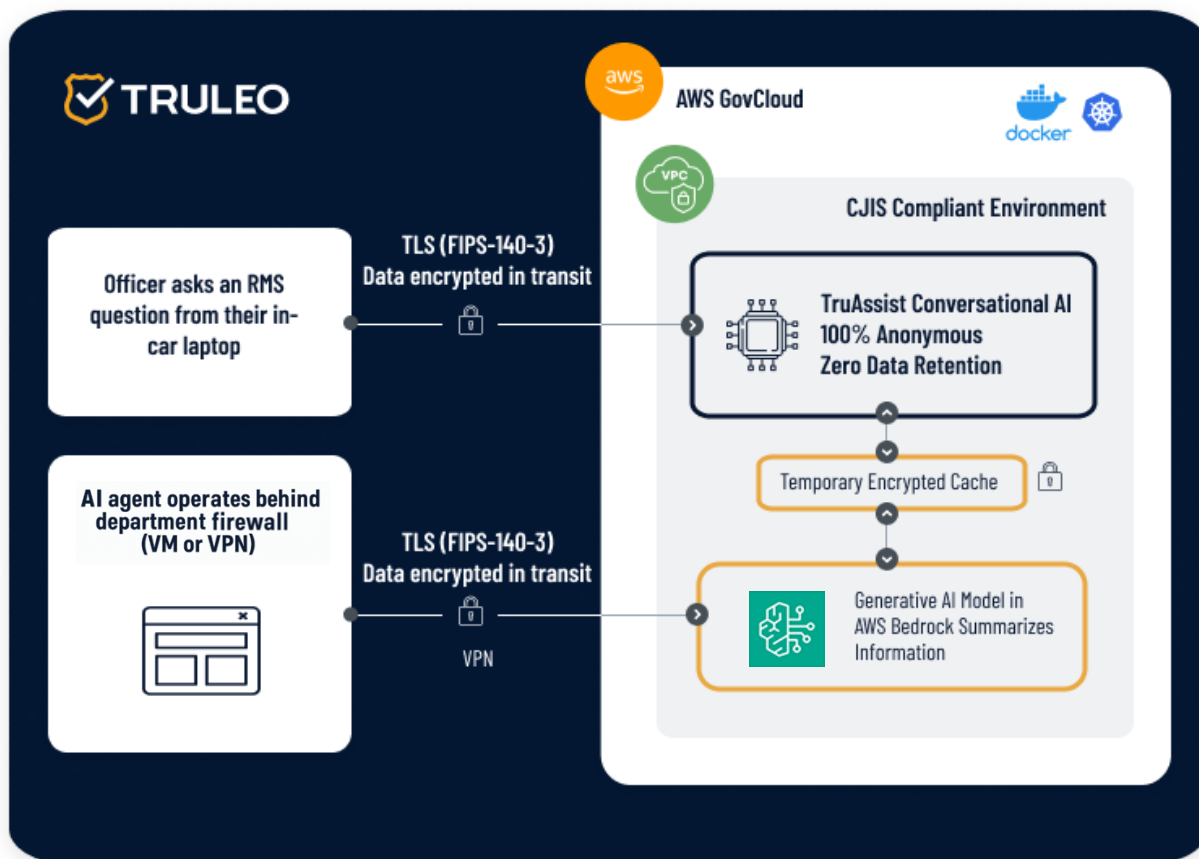
TRULEO's Conversational AI enables your officers to query your on-premise CAD and RMS systems right from their car, improving officer efficiency and safety.

HOW IT WORKS

TRULEO's Conversational AI allows an officer to ask questions in a secure & compliant environment. All records accessed by the officer and agent are maintained for a transparent audit log, while the officer's conversation transcripts are discarded to maintain officer privacy.

When an officer asks a question about data within their department RMS, TRULEO uses Agentic AI to answer them. The agent accesses your CAD / RMS systems with a single permissioned read-only login within your department network.

Using Agentic AI, the agent logs in just like an officer would and collects information related to an officer's question. This information is relayed through TRULEO's CJIS-compliant environment in AWS GovCloud back to the officer's laptop.



FREQUENTLY ASKED QUESTIONS

Is TRULEO CJIS Compliant and Certified?

Yes, TRULEO is CJIS Compliant. TRULEO undergoes routine CJIS audits by state-level agencies.

How does TRULEO ensure data stays secure?

TRULEO's cloud environment is CJIS-compliant and deployed in AWS GovCloud. All data is encrypted in transit and at rest and complies with FIPS-140-3.

Does TRULEO work with any CAD or RMS system?

Yes, TRULEO works with any CAD or RMS system that your officers log in to.

Does TRULEO store data that is retrieved from our RMS systems? Is the data used to train AI models?

No - TRULEO does not provide long-term storage of any data that is retrieved to answer questions. Your RMS data is not used to train AI models. A temporary encrypted cache is used to facilitate data used to answer questions. Per CJIS guidelines, audit logs of which records are retrieved are stored.

What do I need to get started?

- 1) Provision a read only login for TRULEO's agent into your CAD / RMS. You can limit access scope to what you would normally provision for a patrol officer or dispatcher.
- 2) Follow one of two options for deployment:
 - a. Option A: TRULEO GovCloud Virtual Machine + Department VPN
 - i. (If required) Provide a credential set for VPN access into your department network.
 - ii. (If required) Provide an installation link for the agent to install and run the CAD / RMS client.
 - b. Option B: On-prem Virtual Machine
 - i. Provision a Windows VM (Windows 11+ or Windows Server 2019+) with 2+ cores, 8+ GB RAM, 10+ GB disk space. Ensure outbound network access over 443 to *.truleo.net.
 - ii. (If required) Install your CAD / RMS applications on the VM
 - iii. Setup a working session with TRULEO to install the agent