

# CELEBRATING HIGHLY PROFESSIONAL POLICE OFFICERS



OFFICER:  
**JOSHUA HALL**  
RICHLAND COUNTY SHERIFF'S DEPARTMENT

**100%** **PROFESSIONAL**

 VERIFIED BY TRULEO

Truleo analyzed over 3 months of body-camera video at Richland County SD and identified Master Deputy Joshua Hall as one of their most highly professional officers.

- 100%** of calls marked as professional
- 8x** more explanation given than the average officer
- TOP** highest number of highly professional calls
- 5x** more gratitude received than the average officer
- 0** instances of unprofessional language used
- HIGH** extremely high levels of community compliance

## AUTOMATED BODY CAMERA REVIEW AND ANALYSIS

Celebrate Police Professionalism and Improve Training Outcomes With Body Camera Analytics



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## About Joshua Hall

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“I have always wanted to serve my community and protect those who could not protect themselves.”

Joshua Hall is a Master Deputy with the Richland County Sheriff’s Department working in the Traffic Safety Unit with over 8 years of experience. A veteran himself, Master Deputy Hall brings his passion for service to his role in law enforcement.

### Why did you become a police officer?

Two things inspired me to go into law enforcement. First, my father had a lot to do with it. Seeing him get up in the morning and put on his uniform, I knew he was going to do great things. Second, I have always wanted to serve my community and protect those who could not protect themselves or are afraid to protect themselves.

### Why is being highly professional so important?

Being professional could bridge the gap between a police officer and their community. As an officer, if you are being rude and unprofessional you may end up doing more damage and losing that connection with your community. Being professional is not just for law enforcement. It applies to anything that you do in life and I believe it sets you apart from your peers.

### What is one thing you want the community members of Richland County to know about your professionalism?

I want the community to know that I will be fair, impartial, and professional when they encounter me.

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Richland County Sheriff's Department would like to congratulate Master Deputy Joshua Hall for having the most highly professional interactions across the department over the fall of 2023.

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## Measuring and Incentivizing Professionalism with Truleo helps departments:

### | CELEBRATE HIGH PROFESSIONALISM

Police departments often struggle to give officers recognition when they are doing a great job, leading to low officer morale.

Truleo automatically surfaces highly professional interactions and the officers with the most highly professional calls.

### | IMPROVE RECRUITING AND RETENTION

Recruiting officers is expensive, and departments across the nations are struggling to do so. Once recruited, training officers for success and retaining them long term remains a challenge for many departments.

Truleo helps departments train and incentivize officers to use highly professional, customer service language. This language improves community trust and outcomes, increasing recruitment opportunities and improving officer retention.

### | TRAIN YOUNG OFFICERS

Body camera videos are a training asset for departments as they depict real-life scenarios for young officers to learn from.

Truleo enables departments to easily search for training scenarios from experienced, highly professional officers at their department, assemble a library of training assets, and share those moments with other officers.

# Professionalism and Outcomes can be Measured and Incentivized from Body Camera Audio.

## | RESPONSIBLE TRANSCRIPTION™

Truleo’s audio analysis offers auto-redaction capabilities to hide personal identifying information spoken by officers and can discard non-officer audio transcripts, ensuring **complete civilian privacy**.

## | 99% ACCURATE EVENT IDENTIFICATION

Truleo’s engine figures out what events may have occurred during a call for service.

 USE OF FORCE	<i>“Stop resisting...”</i>	 NONCOMPLIANCE	<i>“No, let go of me. Stop”</i>
 FRISK	<i>“Anything sharp in your pockets?”</i>	 PURSUIT	<i>“I’m following on foot”</i>

## | 100% VERIFIED THROUGH COACHING QUEUES

Truleo’s Coaching Queues let Sergeants verify or refute automatically detected critical events, ensuring full control over data accuracy and identifying coaching opportunities.

## Giving Explanation

Truleo’s high professionalism is driven by officers explaining their actions before they take them. Twenty-five words or more of explanation has been shown to reduce noncompliance and improve outcomes.

| The reason I’m stopping you today is because your taillight is out

| Just to make sure we’re all safe, please don’t reach into your pockets

